

Lean & TPM Annual Forum 2010

'What Works in Engaging all Employees to Embrace the Improvement Journey'

Citigate Central Hotel Sydney 26 & 27 July



Do you have barriers between departments?

Does your multicultural shopfloor impede improvements?

Does 'resistance to change' limit your improvement process?

Does your shift system cause communication frustrations?

If you are interested in enhancing performance through the progressive engagement of all your people as you progress your Lean & TPM journey then this Forum is for you

Forum Speakers



Special Guest Speaker

David Staughton

Turning Grumpy into Great -
How to Re-engage & Re-ignite your Team



Key Note Speaker

Peter McNamara

How to Engage in Lean Time Travel



B&D Doors and Openers

Sam Saliba - Operations Manager

How we overcame the challenges of engaging a multicultural shopfloor with language barriers to embrace formal improvement



NZ Sugar (Chelsea Refinery)

Lynn Currie - Maintenance Manger

How we engaged our contractor Maintenance workforce to support our Lean & TPM journey by getting back to basics



Midland Brick

Craig Yerbury - Operations Improvement Coordinator

How we engaged our workforce through rapid rollout of our Lean & TPM journey at Australia's largest building products plant



Sugar Australia (Glebe Island)

Carmine Caruccio - Continuous Improvement & Production Support Team Leader

How we engaged our operators through equipment care activities

Aussie Cup Team Competition

Teams Battle it Out!

A team of 4-8 employees including shopfloor who have:

- Allocated about 5% of their normal work time over a 2-4 month period;
- Followed a scientific method; and
- Achieved significant results that have sustained.

Come and benchmark your team's improvement activities to 3 of the Top Teams within Australasia

AFFINATION FUGALS

NZ Sugar - Birkenhead, Auckland



BULLDOGS

Darrell Lea - Kogarah

STITCHED UP

Sugar Australia - Yarraville

NEW Workshops (Day 2)

Establishing an Effective Daily Review Process

Addressing the Challenges of OEE Measurement & Analysis

Gala Celebration Dinner

A special thank you to...



Proudly Presented by:



Phone: +61 2 42 266 184
www.ctpm.org.au

Event Program

Monday 26 July 2010

8:30 Delegate Registration / Coffee & Tea / Networking

9:00 **Welcome to the Lean & TPM Annual Forum**

Ross Kennedy - CTPM Australasia

9:15 **Engaging our contractor Maintenance workforce to support our Lean & TPM journey by getting back to Maintenance basics**

Lynn Currie - Maintenance Manager, New Zealand Sugar Company (Chelsea Refinery, Auckland NZ)

By focusing on alignment, planning & scheduling, training, asset criticality assessments, Basic Equipment Conditions and most importantly getting everyone involved in improving their work environment has achieved significant plant performance improvements.



10:00 **Introduction of our Sponsors / Exhibitors**

10:10 **Morning Tea & Coffee / Networking / Exhibition**

10:30 **Aussie Cup Team Competition Presentation**

The 'Affination Fugal' Team (New Zealand Sugar Company, Chelsea Refinery, Auckland NZ)

Finalist team presentation outlining their improvement activities, sustainable achievements and most importantly their learnings.

11:00 **Overcoming the challenges of engaging a multicultural shopfloor with language barriers to embrace formal improvement**

Sam Saliba - National Operations Manager, B&D Doors and Openers (Revesby, NSW)

Faced with a very traditional manufacturing culture supported by strong unions, this presentation will share the ups and downs of focusing on creating an ownership culture as opposed to pushing improvements through engineering or consultants as in the past.



11:40 **Aussie Cup Team Competition Presentation**

The 'Bulldogs' Team (Darrell Lea, Kogarah)

Finalist team presentation outlining their improvement activities, sustainable achievements and most importantly their learnings.

12:10 **Summary of Key Learnings from Morning Session**

12:20 **Lunch / Networking / Exhibition**

13:00 **Introduction to the Afternoon Session**

Larry Mazza - CTPM Australasia

13:10 **Aussie Cup Team Competition Presentation**

The 'Stitched Up' Team (Sugar Australia, Yarraville)

Finalist team presentation outlining their improvement activities, sustainable achievements and most importantly their learnings.

13:40 **Turning Grumpy into Great - Re-engage & Re-ignite your Team**

David 'Big Dave' Staughton - Professional Speaker www.bigdave.com.au

In a tightening labour market, it's hard to find good employees and firing them can be expensive. Discover alternative strategies and techniques for improving the attitude of your employees. Find out what changes difficult behaviour and what really motivates & inspires people. Learn more about re-engagement strategies.

14:25 **Afternoon Tea & Coffee / Networking / Exhibition**

14:40 **Engaging Operators through Equipment Care Activities**

Carmine Caruccio - Continuous Improvement & Production Support Team Leader, Sugar Australia (Glebe, NSW)

Vince Agostino - CTPM Australasia

By systematically introducing equipment care activities the operators have experienced new learnings, less frustrations and a more reliable plant.



15:10 **Engaging in Lean Time Travel**

Peter McNamara - Key Note Speaker

The greatest non renewable resource and the most measured phenomena of all is TIME. This presentation will provide travellers on the Lean & TPM journey with a time management perspective on 'engagement'.

15:50 **Afternoon Tea & Coffee / Networking / Exhibition**

16:00 **Engaging our workforce through a rapid rollout of our Lean & TPM journey at Australia's largest building products manufacturing plant**

Craig Yerbury - Operations Improvement Co-ordinator, Midland Brick Company (Middle Swan, WA)

By thinking big and planning carefully the site has achieved a significant culture change and a revitalised plant.



16:40 **Summary of Key Learning from Afternoon Session**

Larry Mazza - CTPM Australasia

16:50 **'The Art of drinking a Coopers Beer'**

Gilbert Bruton - TPM³ Co-ordinator, Coopers Brewery (Regency Park, SA)



17:00 **Close of Forum / 1 Hour Networking Drinks - Sponsored by Coopers Brewery / Canapes**

18:45 Pre-dinner Networking Drinks

19:00 **Gala Celebration Dinner**

TPM³ Leadership / Instructors Course Graduation

5 Level Milestone TPM³ Excellence Awards

Announcement of the 2010 Aussie Cup Team Competition Winners!

Tuesday 27 July 2010 - Limited places available (20 maximum)

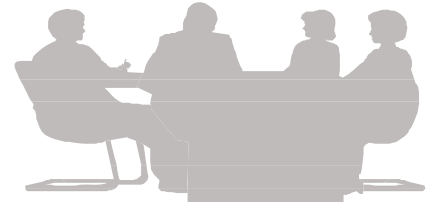
8:30 Morning Tea & Coffee / Registration

9:00 Engaging the workforce through Goal Aligned Performance Measures; Information Centres; Daily Review Meetings; and Frontline Problem Solving

Presented by: Ross Kennedy - CTPM President & Bill Hopton - CTPM Managing Navigator (Mackay QLD)

Over the past 14 years we have had the opportunity to visit hundreds of sites and attend many daily review meetings. In most situations the importance of the daily review process to help create a learning organisation is missed. This workshop will assist delegates to address the issues in creating an effective daily review and planning session for all employees.

- Understanding the interactions and synergies of Goal Aligned Performance Measures / Information Centres / Daily Review Meetings / Frontline Problem Solving
- Developing an effective daily review process involving all levels at the site
- Setting boundaries to address issues raised
- The role of Frontline Problem Solving in capturing and sharing the tacit knowledge (experience inside the heads of your employees) in a positive environment
- Building the foundations of a learning organisation using your equipment structure framework



10:45 Morning Tea & Coffee / Networking

11:00 Engaging the workforce through Goal Aligned Performance Measures; Information Centres; Daily Review Meetings; and Frontline Problem Solving (continued...)

12:00 Lunch / Networking / Registration

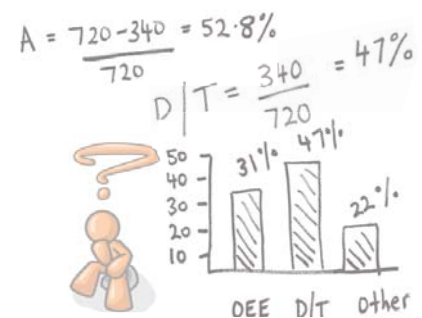
12:30 Addressing the challenges of OEE measurement & analysis

Presented by: Ross Kennedy - CTPM President & Larry Mazza - CTPM Technical Director

The original OEE measurement has gone through several transformations since first being reported by Nakajima in his book TPM Development Program in 1989. This interactive workshop is to allow delegates to bring along their questions and issues for an open discussion about the various applications OEE has been used in and the implications of such. Issues to be discussed include:

- Should OEE be used to compare shift performance?
- Should corporate compare OEE between plants?
- What happens when we are running a JIT environment?
- What is the difference between Ideal, Optimum and Standard rate?
- What is best practice OEE for my equipment and how do I determine it?

Delegates will also be taken through CTPM's OEE Improvement Matrix to assist in developing a Vision for OEE performance and how best to determine the gap in current performance and map out how best to close the gap to the Vision.



13:45 Afternoon Tea & Coffee / Networking

14:00 Addressing the challenges of OEE measurement & analysis (continued...)

15:00 Close of Day 2

Who is our Special Guest Speaker?



DAVID 'BIG DAVE' STAUGHTON

'Big Dave' is a professional Speaker and Trainer based in Melbourne and regularly works all over Australia

David has over 20 years experience in a broad range of industries including Mining, Manufacturing, Retail, Hospitality, Travel & Tourism and Consulting. He is a qualified Scientist and worked for five of Australia's largest Mining Companies. He left to start his own hospitality business and 'became a Millionaire by age 30'. In 15 years he grew a multi-business empire in Victoria. In 2001 he successfully sold his businesses and has been helping business owners and their teams ever since. He has repeatedly shown businesses how to re-engage their employees, lift performance and significantly increase their results all year round. An outstandingly effective motivator, Dave's articulate and polished presentation is NOT to be missed!

Lean & TPM Annual Forum 2010

What Works in Engaging all Employees to Embrace the Improvement Journey

26 & 27 July 2010 - Citigate Central Hotel Sydney

Register now: Complete the form below and send it back to

CTPM Australasia: Fax to: 02 4226 6218 Email to: kate.tomlinson@ctpm.org.au

FORUM Prices per person	1 day Conference (ex GST)	Gala Networking Dinner* (ex GST)	Optional Workshops 1, 2 or Attend Both (ex GST)				Places are limited for each workshop, please tick <input checked="" type="checkbox"/> the Workshop 1, 2 or Both box to reserve your place
			1	2	Both		
CTPM Members *	\$900 <input type="checkbox"/>	\$75 <input type="checkbox"/>	\$350 <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$600 <input type="checkbox"/>	Gala Networking Dinner Join us for our Gala Networking Dinner which includes 3-course dinner & drinks, with highlights including the TPM ³ Excellence Awards and announcement of the TPM ³ "Aussie Cup" Team Competition Winner.
3 or more CTPM Members #	\$800 <input type="checkbox"/>	\$75 <input type="checkbox"/>	\$300 <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$550 <input type="checkbox"/>	
Non Member	\$1,100 <input type="checkbox"/>	\$150 <input type="checkbox"/>	\$400 <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$700 <input type="checkbox"/>	
3 or more Non Members #	\$1000 <input type="checkbox"/>	\$150 <input type="checkbox"/>	\$350 <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$650 <input type="checkbox"/>	
TPM ³ Leader / Instructor	\$450 <input type="checkbox"/>	\$75 <input type="checkbox"/>	\$200 <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$300 <input type="checkbox"/>	

*CTPM member discount also available for Lean Network members # Registrations must be lodged at the same time for discounts to apply

NB: Registration fees quoted do not include accommodation. If required, please see note at bottom right.

REGISTRATION DETAILS:

Name: _____ Company: _____

Position: _____ Site: _____

Address: _____

Postcode: _____

Phone: _____ Fax: _____ Mobile: _____

Email: _____

- CTPM Member Lean Network Member
 Non CTPM Member Please send me a CTPM membership application form

Special Offers*: _____

* Indicate the special offer you wish to receive. Terms & conditions apply

Method of Payment

Please note our preferred method of payment is via Electronic Funds Transfer (EFT)

- EFT - Westpac - BSB 032 695 - Account Number 120 426
 Cheque enclosed, payable to: **CTPM** Australasia
 Charge to my Credit Card - Mastercard Visa Amex

Total Fee Payable: \$ _____

Signature: _____ Expiry Date: _____

Name on Credit Card: _____

Invoice my Company on Purchase Order No: _____

Lean & TPM Annual Forum Venue & Accommodation Information for Delegates

Citigate Central Hotel
169 - 179 Thomas Street
SYDNEY NSW 2000
Ph: 13 15 15 (central reservations)

QUOTE: CTPM CONFERENCE

CTPM Australasia
PO Box 1039

Wollongong NSW 2500

Ph: 02 4226 6184

Fax: 02 4226 6218

Email: ctpm@ctpm.org.au

Web: www.ctpm.org.au

Important Information — Please Read

Confirmation: A confirmation email will be sent to you within 48 hours of receiving your payment. This email will include all relevant details. Please ensure that your email address is completed correctly on the above form. If you have any further questions, please contact CTPM Australasia on 02 4226 6184. **Cancellation & Transfers:** Where an alternative delegate is not possible, 50% refund will be given for cancellations received in writing one week before the Conference. Full refund for cancellations received at least two weeks prior to the Conference. **Conference Fees:** Include lunches, morning / afternoon teas. **Tax Invoice:** On payment, this registration form becomes a tax invoice CTPM Australasia ABN 72 071 359 085. **Disclaimer:** All program details correct at time of printing. Program is subject to change. **Privacy Policy:** Personal information which CTPM Australasia collects on this form is used for the purposes of registering you for this Conference. CTPM Australasia will use your information to inform you by email and other means, of the events, products, services and other promotional activities we offer. You are not required to complete the entire form, however if we do not receive sufficient information to contact you then we may be unable to register you for this Conference. You may request access to personal information we hold about you by contacting ctpm@ctpm.org.au.